

Household waste collections over the festive period 24/25 in the Ashford borough

Household waste collections will be altered across the Ashford borough during the festive period 24/25. A reminder that bins should be placed out for collection prior to 6am.

The revised recycling, refuse and food waste collections are as follows:

Normal collection day	Revised collection day
Monday 23 December	Monday 23 December
Tuesday 24 December	Tuesday 24 December
Wednesday 25 December	Friday 27 December
Thursday 26 December	Saturday 28 December
Friday 27 December	Monday 30 December
Monday 30 December	Tuesday 31 December
Tuesday 31 December	Thursday 2 January
Wednesday 1 January	Friday 3 January
Thursday 2 January	Saturday 4 January
Friday 3 January	Monday 6 January
Monday 6 January	Tuesday 7 January
Tuesday 7 January	Wednesday 8 January
Wednesday 8 January	Thursday 9 January
Thursday 9 January	Friday 10 January
Friday 10 January	Saturday 11 January

Normal recycling, refuse and food waste collections service Monday 13 January.

Garden waste collections will continue the week of Christmas (week commencing Monday 23 December). Revised collection days for Wednesday 25 December – Friday 27 December are as follows:

Normal collection day	Revised collection day
Wednesday 25 December	Friday 27 December
Thursday 26 December	Saturday 28 December
Friday 27 December	Monday 30 December

Garden waste collections will then be suspended for the weeks commencing Monday 30 December and Monday 6 January. Collections will resume on residents' normal day of collection from Monday 13 January.

Missed bins should be reported as normal via the Report It section on the [council website](#) the day after the collection was due, but no later than 48 working hours thereafter. Due to the [International House opening hours](#) we are encouraging residents where they can to report it online rather than waiting to call customer services. Once reported we are asking residents to please leave the bin presented at the usual point of collection.

Large item collections will be suspended from Wednesday 25 December and will resume normal service on Wednesday 8 January.

There will be no changes to clinical collections.

Residents can find their revised collection days and find festive recycling tips on the council website at www.ashford.gov.uk/festive-waste-collections.

For the 13th year running we are supporting Pilgrims Hospices' special fundraising campaign Christmas Tree Recycling. Last year more than 3,250 real Christmas trees were collected from the Ashford, Canterbury and Thanet areas and over £60,000 raised for vital end-of-life care.

Residents need to simply make a monetary donation of their choice when booking the real Christmas tree for collection by midnight Sunday 5 January and Pilgrims volunteer elves will collect the tree from their doorstep to be recycled Saturday 11 January – Sunday 12 January 2025. More details can be found on [Pilgrims Hospices' website](#).

Please share within your communities and you will find the recycling, refuse and food waste collection calendar and the garden waste collection calendar attached for your use.

Tracey Kerly

Chief Executive - Ashford Borough Council

Distribution:

All ABC elected members, KCC Ashford members, Directors/MT & local MPs.

In addition, this will also be shared with Parish, Town and Community Councils.